



432 Washington Ave, North Haven, CT 06473

Service Animals

Goodwill Industries of Southern New England does allow service animals to accompany any individual with a disability or other challenges that we may transport on our vehicles and within our facilities. The service animal must have a harness, leash, or tether or be under the handler's control through voice commands, hand signals, or other effective means. Goodwill Industries of Southern New England is not responsible for the care and supervision of the service animal.

Service to persons using respirators or portable oxygen

Goodwill Industries of Southern New England will allow any individual with a disability that we may transport that uses a respirator or portable oxygen on our vehicles and within our facilities.

Use of lifts

Goodwill Industries of Southern New England's fleet of passenger transport vehicles includes vehicles with a motorized lift to accommodate wheelchairs and other devices used to assist individuals with mobility. Individuals do not need to have a mobility device to use the lift. Anyone is allowed to use the lift upon request, with or without a mobility device.

Boarding

Passengers will be allowed ample time to board the vehicle without time restriction.

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